

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

Northwest Central 9-1-1 System

05-0762

Petition for Approval of Modifications

To Existing 9-1-1 Emergency
Telephone Number System

COMMERCE COMP

STAFF'S ANSWER TO THE PETITION

Now comes the Staff of the Illinois Commerce Commission (Staff) and in support of its Answer to Northwest Central 9-1-1 System's Petition for Approval of lowing to an Existing 9-1-1 Emergency Telephone Number System, states the following:

- 1. Northwest Central 9-1-1 System received an order to operate its Enhanced 9-1-1 System from the Commission on March 24, 1993, in Docket 91-0107.
- On December 2, 2005, Northwest Central 9-1-1 System filed a Petition for Approval
 of Modifications to an Existing 9-1-1 Emergency Telephone Number System in
 which it requests to relocate its backup Public Safety Answering Point (PSAP) to the
 Village of Schaumburg's Communication Center located at 1000 W. Schaumburg
 Road, Schaumburg, Illinois.
- 3. Currently both Elk Grove Village and Hoffman Estates provide backup services for the Northwest Central 9-1-1 System. Once this modification is approved Elk Grove Village and Hoffman Estates will no longer provide backup services. All backup responsibilities will be handled by the Village of Schaumburg.
- 4. The Village of Schaumburg backup PSAP will have eight answering positions equipped with teletypewriters for deaf communications. It will accept overflow calls and calls that are rerouted due to any failures at the Northwest Central 9-1-1 system's primary PSAP. It will receive full automatic number identification and location information on all 9-1-1 calls. This backup PSAP will have the capability to provide complete two-way radio facilities as well as the capacity to answer a high volume of 9-1-1 calls. In addition, this backup PSAP will be available on both a short-term and long-term basis in the case of an outage at the Northwest Central 9-1-1 System's primary PSAP.
- 5. The Village of Schaumburg backup PSAP meets all the requirements for a backup PSAP as prescribed in Section 725.505(i) of Illinois Administrative Code Part 725 Standards of Service Applicable to 9-1-1 Emergency Systems.

6. Staff has thoroughly reviewed Northwest Central 9-1-1 System's Petition for Approval of Modifications to an Existing 9-1-1 Emergency Telephone Number System and supports the petitioners' request for modification. In addition, Staff supports waiving a hearing in this docket.

Respectfully Submitted,

They Ross
Stacy Ross

9-1-1 Program Assistant

Illinois Commerce Commission

527 E. Capitol Ave.

Springfield, IL 62701

December 13, 2005

VERIFICATION

I, Stacy Ross, first being duly sworn upon oath, depose and say that I am the 9-1-1 Program Assistant for the Staff of the Illinois Commerce Commission, that I have read the attached and foregoing Answer to Petition by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Stacy Ross

9-1-1 Program Assistant

Subscribed and sworn to before me this 13th day of December 2005.

Notary Public, Illinois

OFFICIAL SEAL
LAURA H. YOUNG
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 7-22-2007

CERTIFICATE OF SERVICE

I, Stacy Ross, 9-1-1 Program Assistant, Telecommunications Division, Illinois Commerce Commission, do hereby certify that on the 13th day of December, 2005, that I have delivered for filing with the Clerk of the Illinois Commerce Commission, the original and two copies of the attached Answer to the Petition for Docket 05-0762, copies of which are hereby served upon parties of record.

Stacy Ross

9-1-1 Program Assistant

SERVICE LIST

Matthew Zimmerman Chairman - Emergency Telephone System Board Northwest Central 9-1-1 System 1975 E. Davis St. Arlington Heights, IL 60005